

NEW MYCIGNA PRESCRIPTION EXPERIENCE



Customers can now manage all of their prescriptions in one place.

The new My Medications section of the myCigna® App or myCigna.com gives customers 24/7 easy access to manage all of their prescription medications. It's like a virtual medicine cabinet.

It's easy for customers to manage all their prescriptions from the My Medications page.

Customers can:

- ▶ View any prescriptions they filled within the last 18 months.
- ▶ Use the myCigna App to review their medications with their doctor during an office visit.
- ▶ Move their prescription from a retail pharmacy to home delivery with the click of a button.
- ▶ For retail pharmacy fills: View where and when they last filled their medications.
- ▶ For home delivery fills: Get real-time order status and tracking, sign up for automatic refills, pay bills online, sign up for a payment plan, and more.
- ▶ For specialty medications: Easily connect to their online Accredo account to manage orders.*

The screenshot displays the 'My Medications' section of the myCigna website. At the top, there's a navigation bar with 'Home', 'Find Care & Costs', 'Coverage', 'Claims', 'Spending Accounts', 'Prescriptions', and 'Wellness'. Below this, the 'My Medications' header includes a 'Switch to Home Delivery' button and 'Orders and Balances' link. The main content area is divided into three columns. The left column shows the 'Rx Account Balance' with a total balance of \$20.00 and a 'Make a Payment' button. The middle column lists three prescriptions: 'Drug A' (filled by Express Scripts Pharmacy, last fill 11/07/20, 90 QTY / 90 Days, available for refill now), 'Drug B' (New Rx - Received on 02/03/21, 90 QTY / 90 Days, available for refill now), and 'Drug C' (filled by Express Scripts Pharmacy, last fill 11/07/20, 90 QTY / 90 Days, available for refill now). The right column shows the estimated home delivery price and refills remaining for each drug: Drug A (\$54.00, 1 refills remaining), Drug B (\$0, 3 refills remaining), and Drug C (\$24.00, 3 refills remaining). Each drug entry has an 'Add to Cart' button.

Together, all the way.®



* Not all plans offer home delivery and Accredo as covered pharmacy options. Customers should log in to the myCigna App or website, or check their plan materials, to learn more about the pharmacies in their plan's network.

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